

ADURA®Flex Warranty Information

ADURA®Flex

Features Warranted

Limited 20 Year Commercial Warranty

The Adura Flex luxury vinyl plank and tile products including: Adura Flex Collection is backed by a Limited 20 Year Commercial Warranty for manufacturing defects as described below.

The Adura Flex luxury vinyl plank products that you purchase are guaranteed to be free from manufacturing defects. If a defect occurs in your floor, upon verification of the defect, Mannington will authorize repair or replacement of the affected area without charge, with flooring of equal value and/or quality. If your floor was installed by a professional flooring installer/contractor, pursuant to Mannington Adura Flex installation instructions, Mannington will also pay reasonable professional labor costs to install your replacement floor if the defect is reported within the first year of the original purchase, and 50% if the defect is reported within the second year of the original purchase. Labor costs will not be reimbursed if the defect is reported within the third through final warranted year of the original purchase.

Exceptions/ Limitation

1. Limited commercial warranty applies from the date of purchase and only to the original owner of the floor.
2. Wear from chairs or furniture without proper floor protectors will void the warranty.
3. Indentations, scratches or surface damage caused by improper maintenance, misuse, negligence, spike heeled shoes, pebbles, sand or other abrasives are not covered by this warranty.
4. Subfloor irregularities can cause premature wear on the ScratchResist Pro Technologies wear layer and will void the warranty.
5. Dissatisfaction or damage due to improper installation or installation contrary to Adura Flex recommendations will void the warranty. Installation instructions are available on our website mannington.com.
6. Labor on material installed with obvious defects is not covered in this warranty.
7. Labor costs on repair or replacement of material which was not originally professionally installed are not covered by this warranty.
8. Any discoloration or bond failure on Adura Flex products resulting in improper adhesive selection or application is not covered in this warranty.
9. Installation utilizing adhesives other than those recommended and approved by Mannington for Mannington flooring products may cause damage to the floor and void this warranty.
10. Problems due to moisture, mildew, alkaline substances or hydrostatic pressure in the subfloor are not covered by this warranty.
11. Using non-recommended floor care products may damage the floor and void the warranty.
12. Purchase of "seconds" "remnants", "mill trials" or other "irregular" ("non-first quality") flooring material, or material not part of, or available in the regular Adura Flex product line are not warranted.

Note: If the Adura Flex floor fails to perform as stated in the applicable Limited Warranty, Mannington will, at its option: (i) repair without charge the affected flooring to conform to the warranty; or (ii) replace the affected flooring without charge, with flooring of equal value and/or quality. Mannington will also pay for reasonable labor costs per the condition stated above. Mannington will not pay for the removal or replacement of cabinets, appliances or other fixtures. Replacement floors are warranted only for the remaining time of the original warranty and are not warranted to match samples or marketing materials (i.e. photographs, website, etc.) or match in color, dye and gloss with your existing floor.

For more information, contact your Primco representative or visit Mannington.com